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### ABSTRACT

This Ohio Competency Analysis Profile (OCAP), derived from a modified Developing a Curriculum (DACUM) process, is a current comprehensive and verified employer competency program list for graphic communications--graphic arts. Each unit (with or without subunits) contains competencies and competency builders that identify the occupational; academic, and employability skills needed to enter this occupational area. Within that outline are three levels of items: core, advancing, and futuring. Core items are essential to entry-level employment. Advancing items are needed to advance in a given occupation. Futuring items are needed to enter and remain in a given occupation 3 to 4 years from now. This profile contains 15 units: (1) orientation; (2) business and the graphic communications industry; (3) measurement systems; (4) job planning; (5) design and layout; (6) typesetting; (7) proofing; (8) paste-up; (9) darkroom; (10) film images; (11) plates; (12) offset presses; (13) finishing operations; (14) desktop publishing; and (15) employability skills. (NLA)

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<sup>\*</sup> from the original document.

# OHIO'S COMPETENCY ANALYSIS PROFILE

# GRAPHIC COMMUNICATIONS —GRAPHIC ARTS—

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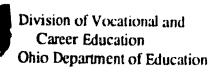
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Vocational Instructional Materials Laboratory
Center on Education and Training
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# What is OCAP?

"A comprehensive and verified employer competency list will be developed and kept current for each program." This is the second objective of Imperative 3 of the Action Planfor Accelerating the Modernization of Vocational Education: Ohio's Future at Work. Ohio's Competency Analysis Profile (OCAP) lists are the Division of Vocational and Career Education's response to that objective. OCAP lists evolve from a modified DACUM process involving business, industry, labor, and community agency representatives from throughout Ohio. The OCAP process is directed by the Vocational Instructional Materials Laboratory at The Ohio State University's Center on Education and Training for Employment.

# How is OCAP used?

Each OCAP contains units (with and without subunits), competencies, and competency builders that identify the occupational, academic, and employability skills needed to enter a given occupation or occupational area. Within that outline there are three levels of items: core, advancing, and futuring. Core items are essential to entry-level employment. These items are required to be taught and will be the basis for questions on the state vocational competency tests (scheduled to begin in FY93). Advancing items (marked with one asterisk) are needed to advance in a given occupation. Futuring items (marked with two asterisks) are needed to enter and remain in a given occupation three to four years from now.

Districts may add as many units, subunits, competencies, and competency builders as desired to reflect local employment needs, trends, and specialties. Local advisory committees should be actively involved in the identification and verification of additional items. Using OCAP lists, instructors will be able to formulate their courses of study and monitor competincy gains via the new competency testing program.

The Employability Skills portion of this list was verified by the following employer panel:

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Ronald Simmons, Former GM Executive, Warren Ohio



### OHIO COMPETENCY ANALYSIS PROFILE

### GRAPHIC COMMUNICATIONS: GRAPHIC ARTS

### UNIT 1: Orientation

COMPETENCY 1.0.1: Adhere to safety rules and emergency procedures policy

### COMPETENCY BUILDERS:

- 1.0.1.1 Wear appropriate eye and hearing protection according to Ohio law and board policy
- 1.0.1.2 Wear protective or safety apparel according to Occupational Safety and Health Administration (OSHA) standards
- 1.0.1.3 React to personal injury according to school or employer policy
- 1.0.1.4 Locate fire exits and fire extinguishers
- 1.0.1.5 React to fire hazards
- 1.0.1.6 Read and interpret material safety data sheet (MSDS) labels and handle and dispose of chemicals safely according to environmental laws
- 1.0.1.7 Use only containers which bear appropriate labels
- 1.0.1.8 Handle all tools safely according to manufacturer's specifications
- 1.0.1.8 Check and maintain safety guards and switches on all machinery

### COMPETENCY 1.0.2: Observe lab conduct rules

### COMPETENCY BUILDERS:

- 1.0.2.1 Respect the rights and property of others
- 1.0.2.2 Demonstrate professional behavior
- 1.0.2.3 Adhere to established rules of conduct and attire

### COMPETENCY 1.0.3: Practice effective interaction skills

- 1.0.3.1 Cooperate and communicate effectively with peers
- 1.0.3.2 Cooperate and communicate effectively with supervisors
- 1.0.3.3 Cooperate and communicate effectively with internal and external customers
- 1.0.3.4 Use correct terminology



### UNIT 2: Business and the Graphic Communications Industry

Distinguish various aspects of graphic COMPETENCY 2.0.1: communications industry

### COMPETENCY BUILDERS:

- 2.0.1.1 Review current makeup (statistics) of graphic communications industry
- 2.0.1.2 Examine different types of printed materials (e.g., commercial, magazines, newspapers, business forms, specialties) and technologies (e.g., offset, gravure, fixed, screen, letterpress)
  Recognize and interpret terms related to and used in
- 2.0.1.3 graphic communications
- Survey history of and future opportunities in graphic communications industry 2.0.1.4

### COMPETENCY 2.0.2: Examine elements of the business cycle

### COMPETENCY BUILDERS:

- Describe job flow from initial customer contact to 2.0.2.1 collection
- Examine cost factors of printing jobs (e.g., labor, 2.0.2.2 benefits, materials, overhead, sales and administrative, debt service, depreciation)
- Recognize and interpret basic business terms (e.g., 2.0.2.3 purchase order, blanket order, invoice)

### COMPETENCY 2.0.3: Practice effective business skills

### COMPETENCY BUILDERS:

- Demonstrate professional customer relations skills 2.0.3.1
- Describe basic expectations of employees in terms of 2.0.3.2 quality, quantity, timeliness, and materials usage

### UNIT 3: Measurement Systems

### COMPFTENCY 3.0.1: Use specific measurement tools

- 3.C.1.1 Measure type and graphic elements using picas and points
- 3.0.1.2 Measure graphic elements using standard and metric rulers
- 3.0.1.3 Convert picas and points to inches
- 3.0.1.4 Identify basic measurement, layout, and drafting tools

<sup>\*\*</sup> Futuring



<sup>\*</sup> Advancing

### COMPETENCY 3.0.2: Measure and cut paper

### COMPETENCY BUILDERS:

- 3.0.2.1 Calculate number of pieces per sheet considering grain direction
- 3.0.2.2 Calculate number of pieces per sheet disregarding grain directions
- 3.0.2.3 Review basis and weight calculations
- 3.0.2.4 Use micrometer to measure thickness of paper

### UNIT 4: Job Planning

COMPETENCY 4.0.1: Communicate with customers in a professional manner

### COMPETENCY BUILDERS:

- 4.0.1.1 Identify customer specifications
- 4.0.1.2 Use effective telephone skills
- 4.0.1.3 Complete work order or estimate sheet correctly
- 4.0.1.4 Communicate job estimate to customer

# COMPETENCY 4.0.2: Interpret job specifications

### COMPETENCY BUILDERS:

- 4.0.2.1 Specify paper
- 4.0.2.2 Specify ink
- 4.0.2.3 Specify specialty finishing operations (e.g., foil, embossing)
- 4.0.2.4 Determine layout and imposition
- 4.0.2.5 Determine press size and finish size
- 4.0.2.6 Select finishing method
- 4.0.2.7 Determine darkroom materials
- 4.0.2.8 Determine plate materials
- 4.0.2.9 Specify typesetting method
- 4.0.2.10 Relate detailed information for production

# COMPETENCY 4.0.3: Complete job ticket completely and legibly

- 4.0.3.1 Review customer specifications
- 4.0.3.2 List individual job requirements
- 4.0.3.3 Compare job ticket to customer specifications and estimate



### COMPETENCY 4.0.4: Schedule job\*

### COMPETENCY BUILDERS:

- 4.0.4.1 Review job ticket\*
- 4.0.4.2 Check inventory\*
- 4.0.4.3 Order needed supplies\*
  4.0.4.4 Designate production timeline and completion date\*
- 4.0.4.5 Schedule work flow\*

### UNIT 5: Design and Layout

### COMPETENCY 5.0.1: Construct and design layouts

### COMPETENCY BUILDERS:

- 5.0.1.1 Review job ticket 5.0.1.2 Draw thumbnail sketches
- 5.0.1.3 Draw rough sketch
- 5.0.1.4 Select art 5.0.1.5 Prepare comprehensive
- 5.0.1.6 Review comprehensive and obtain customer approval

### COMPETENCY 5.0.2: Prepare layout

### COMPETENCY BUILDERS:

- 5.0.2.1 Draw sheet size within 1/64"
- 5.0.2.2 Mark up specifications within 100% accuracy
- 5.0.2.3 Identify image areas, margins, and trim within 1/64" 5.0.2.4 Compute reductions and/or enlargements within 1%
- 5.0.2.5 Define special effect areas within 1/64"

### COMPETENCY 5.0.3: Make neat and accurate dummies of layout

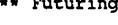
### COMPETENCY BUILDERS:

- 5.0.3.1 Prepare single- and multiple-sheet dummies
- 5.0.3.2 Prepare signature

### COMPETENCY 5.0.4: Assemble and maintain neat job file

- 5.0.4.1 Compile and identify job file (e.g., artwork, negatives, proofs, dummies)
- 5.0.4.2 Store job file according to shop procedures

<sup>\*\*</sup> Futuring





<sup>\*</sup> Advancing

### UNIT 6: Typesetting

COMPETENCY 6.0.1: Typeset input and output to meet job specifications

### COMPETENCY BUILDERS:

- 6.0.1.1 Review job ticket
- 6.0.1.2 Review mark-up typesetting specifications
  6.0.1.3 Select proper typesetting program
  6.0.1.4 Program type parameters and type styles
  6.0.1.5 Keyboard type
  6.0.1.6 Run spell-check program
  6.0.1.7 Proofread and correct copy
  6.0.1.8 Use scanned or computer graphics
  6.0.1.9 Set up output device

- 6.0.1.10 Output copy
- 6.0.1.11 Create backup file

#### COMPETENCY 6.0.2: Perform system and emipment maintenance according to manufacturer's specifications

### COMPETENCY BUILDERS:

- 6.0.2.1 Clean and maintain equipment
- 6.0.2.2 Clean processor and check chemistry levels
- 6.0.2.3 Perform periodic full system backup

### UNIT 7: Proofing

COMPETENCY 7.0.1: Read and compare proofs

### COMPETENCY BUILDERS:

- 7.0.1.1 Review job ticket
- 7.0.1.2 Read original
- 7.0.1.3 Compare original with set copy

COMPETENCY 7.0.2: Mark proofs for corrections

- 7.0.2.1 Identify errors using proofreaders marks
- 7.0.2.2 Send corrected proof to typesetter



### UNIT 8: Paste-up

### COMPETENCY 8.0.1: Construct layout sheet dimensions within 1/64"

### COMPETENCY BUILDERS:

- 8.0.1.1 Review job ticket

- 8.0.1.2 Retrieve layout board from job file 8.0.1.3 Draw borders and guidelines 8.0.1.4 Check borders and image areas for job accuracy
- 8.0.1.5 Draw fold, trim, and reference lines

### COMPETENCY 8.0.2: Position keyline elements

### COMPETENCY BUILDERS:

- 8.0.2.1 Clean hands and tools

- 8.0.2.2 Select proper adhesives
  8.0.2.3 Trim copy and artwork
  8.0.2.4 Attach elements and check alignments
  8.0.2.5 Attach graphic aids, register marks, and overlays as needed
- 8.0.2.6 Burnish elements
- 8.0.2.7 Maintain cleanliness 8.0.2.8 Attach tissue overlay and indicate color breaks, screen values, and other graphic elements
- 8.0.2.9 Attach protective cover

### COMPETENCY 8.0.3: Check finished keyline

### COMPETENCY BUILDERS:

- 8.0.3.1 Review alignment
- 8.0.3.2 Produce proof copy of paste-up
- 8.0.3.3 Visually review proof

### COMPETENCY 8.0.4: Obtain written customer approval

- 8.0.4.1 Present proof copy to customer
- 8.0.4.2 Make corrections as needed
- 8.0.4.3 Obtain initialed approval

<sup>\*</sup> Advancing

<sup>\*\*</sup> Futuring

### UNIT 9: Darkroom

COMPETENCY 9.0.1: Prepare darkroom according to OSHA standards. manufacturer's specifications, and lab policy

### COMPETENCY BUILDERS:

- 9.0.1.1 Use appropriate lighting and ventilation
- 9.0.1.2 Clear surfaces, sink, and equipment
- 9.0.1.3 Mix chemistry and check processor
- 9.0.1.4 Check chemistry with control strip
- 9.0.1.5 Verify presence of tools and supplies 9.0.1.6 Calibrate densitometer

### COMPETENCY 9.0.2: Prepare process camera

### COMPETENCY BUILDERS:

- 9.0.2.1 Review job ticket
- 9.0.2.2 Position lights
- 9.0.2.3 Set F-stop and exposure using densitometer 9.0.2.4 Inspect and clean copy board 9.0.2.5 Load copy board

- 9.0.2.6 Position gray scale
- 9.0.2.7 Adjust for image size and check focus

### COMPETENCY 9.0.3: Expose film and print material for linework

### COMPETENCY BUILDERS:

- 9.0.3.1 Select film and print material
- 9.0.3.2 Load film or print material
- 9.0.3.3 Use filters as needed
- 9.0.3.4 Activate vacuum
- 9.0.3.5 Expose film or print material
- 9.0.3.6 Deactivate vacuum and remove film or print material
- 9.0.3.7 Store darkroom materials

#### COMPETENCY 9.0.4: Expose film for halftone according to manufacturer's specifications

- 9.0.4.1 Calculate halftone exposure(s) using densitometer
- 9.0.4.2 Select and load film and position contact screen
- 9.0.4.3 Activate vacuum
  9.0.4.4 Make halftone exposure(s) (i.e., main, flash, bump)
  9.0.4.5 Deactivate vacuum, remove film, and contact screen
- 9.0.4.6 Store darkroom materials



### COMPETENCY 9.0.5: Process film and print material

### COMPETENCY BUILDERS:

- 9.0.5.1 Develop film in trays or use processor
- 9.0.5.2 Stop and fix film 9.0.5.3 Rinse film
- 9.0.5.4 Process print material
- 9.0.5.5 Rinse print material
- 9.0.5.6 Dry film and print material 9.0.5.7 Inspect negative or print

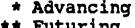
### COMPETENCY 9.0.6: Make contact prints or duplicate negative

### COMPETENCY BUILDERS:

- 9.0.6.1 Inspect lighting system
- 9.0.6.2 Prepare and clean contact frame
- 9.0.6.3 Select and position photographic material
- 9.0.6.4 Position acetate for spreads and chokes as necessary 9.0.6.5 Activate vacuum
- 9.0.6.6 Expose photographic material
- 9.0.6.7 Deactivate vacuum and unload photographic material
- Process photographic material 9.0.6.8
- 9.0.6.9 Wash and dry photographic material
- 9.0.6.10 Inspect photographic material
- 9.0.6.11 Store darkroom material

#### Maintain darkroom equipment according to COMPETENCY 9.0.7: manufacturer's specifications and OSHA and EPA regulations

- 9.0.7.1 Perform housekeeping duties
- 9.0.7.2 Wash sink, trays, and equipment
- 9.0.7.3 Empty and clean processor as needed
- 9.0.7.4 Protect copy board
- 9.0.7.5 Replace lens cap 9.0.7.6 Protect print frame
- Store darkroom supplies and equipment 9.0.7.7





### UNIT 10: Film Images

COMPETENCY 10.0.1: Organize work area according to established lab policy

### COMPETENCY BUILDERS:

- 10.0.1.1 Clean light table and stripping area
- 10.0.1.2 Assemble stripping tools and supplies
- 10.0.1.3 Inspect accuracy of tools

COMPETENCY 10.0.2: Organize stripping work flow to ensure all film elements match dummies

### COMPETENCY BUILDERS:

- 10.0.2.1 Review job ticket
- 10.0.2.2 Select masking material
- 10.0.2.3 Match film elements with dummy 10.0.2.4 Check dummies

COMPETENCY 10.0.3: Prepare masking sheets and position images within .005"

### COMPETENCY BUILDERS:

- 10.0.3.1 Punch materials for register pins
- 10.0.3.2 Square flats on pins

- 10.0.3.3 Rule center lines and trim lines 10.0.3.4 Cut notches for simple stepping 10.0.3.5 Trim negatives, positives, and ruby lith
- 10.0.3.6 Impose and tape negatives, positives, or ruby lith to the flat

COMPETENCY 10.0.4: Open windows 1/4" for line copy and 1/65" for halftones

### COMPETENCY BUILDERS:

- 10.0.4.1 Select window shape and size
- 10.0.4.2 Cut windows

COMPETENCY 10.0.5: Opaque film neatly and completely

- 10.0.5.1 Inspect and clean brushes
- 10.0.5.2 Mix opaque to proper consistency
- 10.0.5.3 Inspect film for broken type 10.0.5.4 Opaque film with opaque or litho tape 10.0.5.5 Reinspect film
- 10.0.5.6 Clean brush



### COMPETENCY 10.0.6: Perform special imaging techniques

### COMPETENCY BUILDERS:

- 10.0.6.1 Position separations within 1/64"
- 10.0.6.2 Position screen tints within .005" 10.0.6.3 Position masks for color work
- 10.0.6.4 Number multiple flats
- 10.0.6.5 Utilize pin system for multiple burns 10.0.6.6 Store stripping supplies

### COMPETENCY 10.0.7: Make final proof for customer approval

### COMPETENCY BUILDERS:

- 10.0.7.1 Select proofing materials
- 10.0.7.2 Expose stripped film 10.0.7.3 Process proofs as necessary
- 10.0.7.4 Obtain written approval of customer

### UNIT 11: Plates

COMPETENCY 11.0.1. Make metal plates according to manufacturer's specifications

### COMPETENCY BUILDERS:

- 11.0.1.1 Review job ticket

- 11.0.1.1 Review job ticket

  11.0.1.2 Check lighting and ventilation system

  11.0.1.3 Clean platemaker glass

  11.0.1.4 Select plate material

  11.0.1.5 Punch plates for pin system

  11.0.1.6 Align flats using pins

  11.0.1.7 Activate vacuum

  11.0.1.8 Position platemaker frame and make exposure

  11.0.1.9 Deactivate vacuum
- 11.0.1.10 Open frame and inspect plate

#### Develop metal plates according to COMPETENCY 11.0.2: manufacturer's specifications

- 11.0.2.1 Assemble developing supplies
- 11.0.2.2 Prepare developing area 11.0.2.3 Develop plate by hand or processor 11.0.2.4 Wash plate and gum plate as necessary
- 11.0.2.5 Mark plate for identification
- 11.0.2.6 Store plate
- \* Advancing
- \*\* Futuring



COMPETENCY 11.0.3: Develop nonmetal plates (e.g., silver, master, electrostatic) according to manufacturer's specifications

### COMPETENCY BUILDERS:

- 11.0.3.1 Review job ticket
- 11.0.3.2 Inspect copy for reproduction qualities and cleanliness
- 11.0.3.3 Clean glass
  11.0.3.4 Position and expose copy
  11.0.3.5 Allow plate to dry
- 11.0.3.6 Inspect plate and correct as necessary

#### Maintain cleanliness in platemaking area COMPETENCY 11.0.4: according to lab policies

### COMPETENCY BUILDERS:

- 11.0.4.1 Inspect and clean platemaker glass
- 11.0.4.2 Clean sink
  11.0.4.3 Clean developing area
  11.0.4.4 Clean sponges
- 11.0.4.5 Maintain equipment according to manufacturer's specifications

### UNIT 12: Offset Presses

COMPETENCY 12.0.1: Ready press systems according to manufacturer's specifications

- 12.0.1.1 Review job ticket
- 12.0.1.2 Set up feeder for paper size
- 12.0.1.3 Log and load paper
  12.0.1.4 Mix ink to color specifications as necessary
  12.0.1.5 Inspect dampening system
- 12.0.1.6 Mix fountain solution

- 12.0.1.7 Fill dampening system
  12.0.1.8 Adjust dampening system
  12.0.1.9 Clean and install plate
- 12.0.1.10 Fill and adjust inking system
- 12.0.1.11 Adjust air/vacuum system
- 12.0.1.12 Set up and adjust register system
- 12.0.1.13 Set delivery adjustments



# COMPETENCY 12.0.2: Produce printed images according to customer's signed proof

### COMPETENCY BUILDEPS:

- 12.0.2.1 Feed paper
  12.0.2.2 Check and set image positions
  12.0.2.3 Check and adjust registration
  12.0.2.4 Compare printed piece to final customer proof
  12.0.2.5 Clean plate and blanket
  12.0.2.6 Set counter
  12.0.2.7 Print images
  12.0.2.8 Maintain ink/water balance
  12.0.2.9 Maintain image density and ink coverage
  12.0.2.10 Perform quality inspections
  12.0.2.11 Unload delivery system
  12.0.2.12 Preserve and/or store plate
  12.0.2.13 Clean blanket
- COMPETENCY 12.0.3: Wash up press according to manufacturer's specifications and OSHA and EPA regulations

### COMPETENCY BUILDERS:

12.0.2.14 Drain dampening system 12.0.2.15 Protect inking system

12.0.3.1 Protect dampening system
12.0.3.2 Clean ink fountain(s)
12.0.3.3 Protect delivery system
12.0.3.4 Install wash-up devices
12.0.3.5 Apply solvents
12.0.3.6 Operate wash-up system
12.0.3.7 Remove and clean wash-up devices
12.0.3.8 Perform deglazing operations
12.0.3.9 Clean cylinders
12.0.3.10 Clean bearers and press covers
12.0.3.11 Store supplies
12.0.3.12 Clean work area
12.0.3.13 Dispose of cleaning rags, solvents, used ink, and fountain solution

\* Advancing



### COMPETENCY 12.0.4: Maintain presses according to manufacturer's specifications

### COMPETENCY BUILDERS:

- 12.0.4.1 Consult maintenance manual
- 12.0.4.2 Lubricate press system
- 12.0.4.3 Check and replace blanket as necessary

- 12.0.4.4 Check and adjust ink train rollers
  12.0.4.5 Replace dampening covers as necessary
  12.0.4.6 Check and adjust dampening rollers
  12.0.4.7 Clean and maintain air/vacuum system
  12.0.4.8 Clean and maintain feed and delivery systems as necessary
- 12.0.4.9 Perform factory-recommended maintenance

### UNIT 13: Finishing Operations

COMPETENCY 13.0.1: Perform machine operations according to manufacturer's specifications

### COMPETENCY BUILDERS:

- 13.0.1.1 Review job ticket
- 13.0.1.2 Set up and operate cutter
- 13.0.1.3 Set up and operate folding machine (i.e., perforate, score, and trim)
- 13.0.1.4 Set up and operate collator 13.0.1.5 Set up and operate stitcher
- 13.0.1.6 Set up and operate paper drill
- 13.0.1.7 Set up and operate plastic binding machine
- 13.0.1.8 Use jogger

COMPETENCY 13.0.2: Perform hand bindery operations according to lab policies and existing quality standards

- 13.0.2.1 Pad
- 13.0.2.2 Wrap and package
- 13.0.2.3 Label and prepare for delivery



### UNIT 14: Desktop Publishing

Operate desktop publishing systems according COMPETENCY 14.0.1: to manufacturer's specifications and program documentation

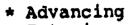
### COMPETENCY BUILDERS:

- 14.0.1.1 Explain components and uses in MS-DOS and Macintosh operating systems
- 14.0.1.2 Open and close new word-processing document 14.0.1.3 Prepare type needed for layout
- 14.0.1.4 Save document to proper file
- 14.0.1.5 Spell-check document
- 14.0.1.6 Shut down word-processing program properly 14.0.1.7 Open new graphics program document
- 14.0.1.8 Prepare graphics or images needed for layout
- 14.0.1.9 Shut down graphics program
- 14.0.1.10 Scan any existing images with desktop scanner
- 14.0.1.11 Open new page-layout program document
- 14.0.1.12 Import previously prepared elements into layout program
- 14.0.1.13 Prepare layout to customer's approved requirements
- 14.0.1.14 Save document to proper file

Output files according to manufacturer's COMPETENCY 14.0.2: specifications and program documentation

### COMPETENCY BUILDERS:

- 14.0.2.1 Choose output device
- 14.0.2.2 Activate output device
- 14.0.2.3 Clean and maintain equipment



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### UNIT 15: Employability Skills

### SUBUNIT 15.1: Career Development

### COMPETENCY 15.1.1: Investigate career options

### COMPETENCY BUILDERS:

- 15.1.1.1 Determine interests and aptitudes
  15.1.1.2 Identify career options
  15.1.1.3 Research occupations matching interests and aptitudes
- 15.1.1.4 Select career(s) that best match(es) interests and aptitudes
- 15.1.1.5 Identify advantages and disadvantages of career options, including nontraditional careers
- Assess differences in wages, annual incomes, and job opportunities based on geographic location
- 15.1.1.7 Develop a career plan

# COMPETENCY 15.1.2: Analyze potential barriers to employment

### COMPETENCY BUILDERS:

- Identify common barriers to employment 15.1.2.1
- 15.1.2.2 Develop strategies to overcome employment barriers

### UNIT 15: Employability Skills

### SUBUNIT 15.2: Decision Making and Problem Solving

### COMPETENCY 15.2.1: Apply decision-making techniques in the workplace

### COMPETENCY BUILDERS:

- 15.2.1.1 Identify the decision to be made 15.2.1.2 Compare alternatives
- 15.2.1.3 Determine consequences of each alternative
- 15.2.1.4 Make decisions based on values and goals
- 15.2.1.5 Evaluate the decision made



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# COMPETENCY 15.2.2: Apply problem-solving techniques in the workplace

### COMPETENCY BUILDERS:

- 15.2.2.1 Diagnose the problem and its causes
- 15.2.2.2 Identify alternatives and their consequences in relation to the problem
- 15.2.2.3 Examine multicultural and nonsexist dimensions of problem solving
- 15.2.2.4 Utilize resources to explore possible solutions to the problem
- 15.2.2.5 Compare and contrast the advantages and disadvantages of each solution
- 15.2.2.6 Determine appropriate action
- 15.2.2.7 Evaluate results

### UNIT 15: Employability Skills

### SUBUNIT 15.3: Work Ethic

COMPETENCY 15.3.1: Evaluate the relationship of self-esteem to work ethic

### COMPETENCY BUILDERS:

- 15.3.1.1 Identify special characteristics and abilities in self and others
- 15.3.1.2 Identify internal and external factors that affect self-esteem
- COMPETENCY 15.3.2: Analyze the relationship of personal values and goals to work ethic both in and out of the workplace

- 15.3.2.1 Distinguish between values and goals
- 15.3.2.2 Determine the importance of values and goals
- 15.3.2.3 Evaluate how values affect goals
- 15.3.2.4 Identify short-term and long-term goals
- 15.3.2.5 Prioritize personal goals
- 15.3.2.6 Describe how personal values are reflected in work ethic
- 15.3.2.7 Describe how interactions in the workplace affect personal work ethic
- 15.3.2.8 Examine how life changes affect personal work ethic

<sup>\*\*</sup> Futuring



<sup>\*</sup> Advancing

### COMPETENCY 15.3.3: Demonstrate work ethic

### COMPETENCY BUILDERS:

- 15.3.3.1 Examine factors that influence work ethic
- 15.3.3.2 Exhibit characteristics that reflect an appropriate work ethic

### UNIT 15: Employability Skills

### SUBUNIT 15.4: Job-Seeking Skills

### COMPETENCY 15.4.1: Prepare for employment

### COMPETENCY BUILDERS:

- 15.4.1.1 Identify traditional and nontraditional employment sources
- 15.4.1.2 Utilize employment sources
- 15.4.1.3 Research job opportunities, including nontradicional careers
- 15.4.1.4 Interpret equal employment opportunity laws
- 15.4.1.5 Explain the critical importance of personal appearance, hygiene, and demeanor throughout the employment process
- 15.4.1.6 Prepare for generic employment tests and those specific to an occupation/organization

### COMPETENCY 15.4.2: Design a résumé

- 15.4.2.1 Identify personal strengths and weaknesses
- 15.4.2.2 List skills and/or abilities, career objective(s), accomplishments/achievements, educational background, and work experience
- 15.4.2.3 Demonstrate legible written communication skills using correct grammar, spelling, and concise wording
- 15.4.2.4 Complete résumé using various formats
- 15.4.2.5 Secure references



### COMPETENCY 15.4.3: Complete and process job application forms

### COMPETENCY BUILDERS:

- Explain the importance of an application form 15.4.3.1
- 15.4.3.2 Identify ways to obtain job application forms
- Describe methods for handling illegal questions on job 15.4.3.3 application forms
- Demonstrate legible written communications skills using 15.4.3.4 correct grammar, spelling, and concise wording
- Return application to proper person, request interview, 15.4.3.5 and follow up

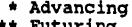
### COMPETENCY 15.4.4: Demonstrate interviewing skills

### COMPETENCY BUILDERS

- 15.4.4.1 Investigate interview environment and procedures
- 15.4.4.2 Explain the critical importance of personal appearance, hygiene, and demeanor
- 15.4.4.3 Demonstrate question and answer techniques
- 15.4.4.4 Demonstrate methods for handling difficult and/or illegal interview questions

### COMPETENCY 15.4.5: Secure employment

- 15.4.5.1 Identify present and future employment opportunities within an occupation/organization
- 15.4.5.2 Research the organization/company
- 15.4.5.3 Use follow-up techniques to enhance employment potential
- 15.4.5.4 Compare and evaluate job offers



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### UNIT 15: Employability Skills

### SUBUNIT 15.5: Job Retention Skills

COMPETENCY 15.5.1: Analyze the organizational structure of the workplace

### COMPLTENCY BUILDERS:

- Identify and evaluate employer expectations regarding 15.5.1.1 job performance, work habits, attitudes, personal appearance, and hygiene
- Be aware of and obey all company policies and 15.5.1.2 procedures
- 15.5.1.3 Examine the role/relationship between employee and employer
- 15.5.1.4 Recognize opportunities for advancement and reasons for termination

# COMPETENCY 15.5.2: Maintain positive relations with others

### COMPETENCY BUILDERS:

- Exhibit appropriate work habits and attitude 15.5.2.1
- Identify behaviors to establish successful working 15.5.2.2 relationships
- Cooperate and compromise through teamwork and group 15.5.2.3 participation
- Identify alternatives for dealing with harassment, 15.5.2.4 bias, and discrimination based on race, color, national origin, sex, religion, handicap, or age

### UNIT 15: Employability Skills

### SUBUNIT 15.6: Job Advancement

COMPETENCY 15.6.1: Analyze opportunities for personal and career growth

- 15.6.1.1 Determine opportunities within an occupation/organization
- 15.6.1.2 Compare and contrast other opportunities
- 15.6.1.3 List benefits of job advancement 15.6.1.4 Evaluate factors involved when assuming a new position within or outside an occupation/organization



### COMPETENCY 15.6.2: Exhibit characteristics needed for advancement

### COMPETENCY BUILDERS:

- 15.6.2.1 Display a positive attitude 15.6.2.2 Demonstrate knowledge of a position
- 15.6.2.3 Perform quality work

- 15.6.2.4 Adapt to changing situations and technology 15.6.2.5 Demonstrate capability for different positions 15.6.2.6 Participate in continuing education/training programs
- 15.6.2.7 Respect, accept, and work with ALL individuals in the workplace

### UNIT 15: Employability Skills

### SUBUNIT 15.7: Technology in the Workplace

Assess the impact of technology in the COMPETENCY 15.7.1: workplace

### COMPETENCY BUILDERS:

- 15.7.1.1 Cite how past business/industry practices have influenced present business/industry processes
- Investigate the use of technology in the workplace 15.7.1.2
- 15.7.1.3 Analyze how present skills can be applied to learning new technologies

### COMPETENCY 15.7.2: Use a variety of technological applications

- 15.7.2.1 Explore basic mathematical, scientific, computer, and technological principles
- 15.7.2.2 Use technology to accomplish assigned tasks
- 15.7.2.3 Create solutions to problems using technical means





### UNIT 15: Employability Skills

### SUBUNIT 15.8: Lifelong Learning

COMPETENCY 15.8.1: Apply lifelong learning to individual situations

### COMPETENCY BUILDERS:

- 15.8.1.1 Define lifelong learning
- Identify factors that cause the need for lifelong 15.8.1.2 learning

### COMPETENCY 15.8.2: Adapt to change

### COMPETENCY BUILDERS:

- 15.8.2.1 Analyze the effects of change
- 15.8.2.2 Identify reasons why goals change 15.8.2.3 Describe the importance of flexibility when reevaluating goals
- 15.8.2.4 Evaluate the need for continuing education/training

### UNIT 15: Employability Skills

### SUBUNIT 15.9: Economic Education

### COMPETENCY 15.9.1: Analyze global enterprise systems

### COMPETENCY BUILDERS:

- 15.9.1.1 Identify characteristics of various enterprise systems
- 15.9.1.2 Examine the relationship between competition, risk, and profit
- 15.9.1.3 Illustrate how supply and demand influence price

### COMPETENCY 15.9.2: Evaluate personal money management

- 15.9.2.1 Describe the need for personal management records 15.9.2.2 Identify methods of taxation
- 15.9.2.3 Analyze how credit affects financial security
- 15.9.2.4 Compare types and methods of investments 15.9.2.5 Prepare a personal budget 15.9.2.6 Be an informed and responsible consumer

- 15.9.2.7 Analyze the effects of advertising on the consumer



### UNIT 15: Employability Skills

### SUBUNIT 15.10: Balancing Work and Family

### COMPETENCY 15.10.1: Analyze the effects of family on work

### COMPETENCY BUILDERS:

- 15.10.1.1 Recognize how family values, goals, and priorities are reflected in the workplace
- 15.10.1.2 Identify present and future family structures and responsibilities
- 15.10.1.3 Describe personal and family roles
- 15.10.1.4 Analyze concerns of working parent(s)
- 15.10.1.5 Examine how family responsibilities can conflict with work
- 15.10.1.6 Resolve family-related conflicts
- 15.10.1.7 1 plain how to use support systems/community resources to help resolve family-related conflicts

### COMPETENCY 15.10.2: Analyze the effects of work on family

### COMPETENCY BUILDERS:

- 15.10.2.1 Identify responsibilities associated with paid and nonpaid work
- 15.10.2.2 Compare the advantages and disadvantages of multiple incomes
- 15.10.2.3 Examine how work can conflict with family responsibilities
- 15.10.2.4 Describe how work-related stress can affect families
- 15.10.2.5 Identify family support systems and resources

### UNIT 15: Employability Skills

### SUBUNIT 15.11: Citizenship in the Workplace

COMPETENCY 15.11.1: Exercise the rights and responsibilities of citizenship in the workplace

- 15.11.1.1 Identify the basic rights and responsibilities of citizenship
- 15.11.1.2 Examine the history and contributions of all racial, ethnic, and cultural groups
- \* Advancing
- \*\* Futuring



### COMPETENCY 15.11.2: Cooperate with others in the workplace

### COMPETENCY BUILDERS:

- Identify situations in which compromise is necessary 15.11.2.1
- 15.11.2.2 Examine how individuals from various backgrounds contribute to work-related situations
- 15.11.2.3 Demonstrate initiative to facilitate cooperation
- 15.11.2.4 Give and receive constructive criticism to enhance cooperation

### UNIT 15: Employability Skills

### SUBUNIT 15.12: Leadership

COMPETENCY 15.12.1: Evaluate leadership styles appropriate for the workplace

### COMPETENCY BUILDERS:

- 15.12.1.1 Identify characteristics of effective leaders
- 15.12.1.2 Compare leadership styles
- 15.12.1.3 Demonstrate effective delegation skills
- 15.12.1.4 Identify opportunities to lead in the workplace

### COMPETENCY 15.12.2: Demonstrate effective teamwork skills

### COMPETENCY BUILDERS:

- Identify the responsibilities of a valuable group 15.12.2.1 member
- 15.12.2.2 Exhibit open-mindedness
- 15.12.2.3 Identify methods of involving each member of a team
- 15.12.2.4 Contribute to the efficiency and success of a group
- 15.12.2.5 Determine ways to motivate others

### COMPETENCY 15.12.3: Utilize effective communication skills

- 15.12.3.1 Demonstrate the importance of listening
- 15.12.3.2 Demonstrate assertive communication
- 15.12.3.3 Recognize the importance of verbal and nonverbal cues and messages
- 15.12.3.4 Analyze written material
- 15.12.3.5 Prepare written material
- 15.12.3.6 Give and receive feedback 15.12.3.7 Articulate thoughts
- 15.12.3.8 Use appropriate language



### UNIT 15: Employability Skills

### SUBUNIT 15.13: Entrepreneurship

COMPETENCY 15.13.1: Evaluate the role of small business in the economy

### COMPETENCY BUILDERS:

- 15.13.1.1 Identify the benefits of small business to a community
- 15.13.1.2 Analyze opportunities for small business in a community
- COMPETENCY 15.13.2: Examine considerations of starting a business

- 15.13.2.1 Research a business idea
- 15.13.2.2 Compare various ways to become a small business owner
- 15.13.2.3 Investigate factors to consider in financing a new business
- 15.13.2.4 Evaluate entrepreneurship as a career option

<sup>\*\*</sup> Futuring



<sup>\*</sup> Advancing

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